UPGRADING YOUR POINT OF SALE

NOTE: Our examples assume your main point of sale computer is called POSSERVER and that the point of sale software is install on that computer in a directory called POSEDGE. These are generally the system defaults. If you are unsure of this, please contact your installing dealer prior to performing the upgrade.

a) Shut Down All Computers Except for your main POS Server

b) Disable the System Manager on your main POS Server

- The system manager is a small green icon located beside the clock in the bottom right hand corner or your windows desktop. If you hold your mouse over the icon, it will display POSsimplicity System Manager'.
- 2) Right Click on this icon and left click on Exit System Manager.
- 3) When Asked if you want to close the system manager, Click Yes

c) Backup all your POS Data Files.

- 1) Double left click my computer, Double left click on C:, Right Click On POSEDGE, Left Click on Copy
- 2) Close All Windows
- 3) Right Click On Your Desktop, Left Click On New, Left Click on Folder
- 4) Double left Click The New Folder on your Desktop
- 5) Left Click Edit, Left Click Paste
- 6) Close All Windows

d) Install POSsimplicity from the Download or CD

- 1) Double Click My Computer
- 2) Double Click Your CD Rom Drive
- 3) Double Click The Appropriate System Setup Application (Usually SystemSetup.exe)
- 4) Follow the directions On screen.
- 5) When Complete, Remove the CD and Close Any Windows.

e) Restart Your Computer and Upgrade Your Data

When the SystemManager starts, it will prompt you to upgrade your data files. Accept the upgrade. When the upgrade is complete, the system manager will load to its proper location in the Windows System Tray.

f) Upgrade Your Software Security Codes

- 1) Click Start, Programs, POSsimplicity, SoftwareKey
- 2) Enter your Software Serial Number, Version Maximum, Version Access Code
- Login to www.POSsimplicity.com to obtain this information
- 3) Click Save and Exit

DO NOT CHANGE ANY OTHER INFORMATION UNLESS INSTRUCTED BY YOUR DEALER

g) Your Server Upgrade Is Now Complete.

H) Upgrading Any Additional Stations

Most upgrades do not require this step and we will generally specify if this is required for the upgrade.

- If work stations wont function after the upgrade of the server, then you will need to perform a Station Upgrade.
- 1) Click Start, Run and type \\POSSERVER\POSEDGE\STATIONINSTALL\STATIONSETUP.EXE and Click OK
- 2) Follow the On Screen Directions
- 3) Complete this process at all work stations including back office computers

If you have any trouble with the upgrade, contact your installing dealer or the POSitive edge at (905)380-4767

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For additional information, contact the POSitive edge @ (905)380-4767 or tech@positiveedgePOS.com

